



		Subclass
	Class	

**PATENT NUMBER**

**U.S. UTILITY Patent Application**

 <b>KU</b> O.I.P.E. SCANNED <u>SB</u> Q.A. <u>Done</u>	<b>PATENT DATE</b>
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APPLICATION NO. 09/504330	CONT/PRIOR YES	CLASS 705	SUBCLASS 9	ART UNIT 3625	EXAMINER J. Shantell Co. Nguyen
APPLICANTS Paul Leamon					3625
TITLE Method and system for skills-based planning and scheduling in a workforce contact center environment					

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## **ISSUING CLASSIFICATION**

TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.				NOTICE OF ALLOWANCE MAILED	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____				ISSUE FEE	
				Amount Due	Date Paid
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.				ISSUE BATCH NUMBER	
				(Legal Instruments Examiner)	(Date)

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